

LES CONNAISSEURS

WITHDRAWAL FORM www.lesconnaisseurs.gr

I hereby notify you that I withdraw from the distance purchase contract with details as follows:

ORDER NUMBER

DATE OF ORDER PLACEMENT

DATE OF DELIVERY

WITHDRAWING PARTY:

FIRST NAME

SURNAME

ADDRESS

POSTAL CODE

PHONE NUMBER

E-MAIL

SIGNATURE

You have the right to withdraw from a purchase which you made via our online shop, only of products from the “Objects” and “Candles & Diffusers” categories, within fourteen (14) days of the date of delivery of the item, and subject to the following terms and conditions:

Please fill out all the required fields of the Withdrawal Form and send it to us within the above deadline electronically. Directly afterwards, please print it, sign it and place it inside the parcel of the item which you wish to return. You will have to ship the product that you return (from the purchase of which you withdraw), promptly and at your own risk and expenses **to the address of our shop “LES CONNAISSEURS”, Shopping center Golden Hall, 37A Kifissias avenue, 151 23 Maroussi.**

In order for the withdrawal to be accepted, the item being returned must a) be accompanied by the purchase document (retail receipt, sales invoice) as well as the Withdrawal Form completed in all its fields and signed (even if you have already sent it to us electronically), and b) be in the condition it was when you received it, unused, complete, with its original packaging intact and with all its accompanying documents. If all of the above conditions are not entirely met, or if our company does not receive your Withdrawal Form within the aforesaid 14 day period after the delivery of the products above, or if you delay the return of the product for more than 14 days after the date that your email of withdrawal is sent, your withdrawal request will not be satisfied.

If you choose to withdraw from the purchase of a product without notifying us electronically, then it is a prerequisite that you have the product shipped to us (with its packaging and all accompanying documents as described above), its purchase document (receipt, invoice) and your withdrawal form printed and signed, strictly within the first fourteen (14) days from its delivery to you.

Products included in the categories “Wine”, “Champagne & Spirits”, “Gastronomy” and “Suggestions”, because of their nature, the special storage, maintenance and transport conditions which they require to ensure their quality, cannot be returned and withdrawal rights cannot be exercised for them.

At “LES CONNAISSEURS”, we ensure that the products are maintained under the appropriate conditions required so that they are delivered in excellent condition.